


Screwdriver Update Documentation

The following steps must be done to update the Screwdriver print drivers. Please note that the district user updating their machine must be a member of the local Administrator group during the installation. Once the install has been completed, the user can be removed from the Administrator group if the local tech doesn't want to allow this to be permanent.

1. Log on to the Windows machine with the user's regular district logon account.
2. Make sure the user is **logged off** RDS(Remote Desktop Services).
3. Open a browser and go to <https://remote.region1.k12.mn.us/files> .
4. Determine which version of Windows is installed on the machine, 32 bit or 64 bit.

System

Rating:  **3.3** Your Windows Experience Index needs to be refreshed

Processor: Intel(R) Core(TM)2 Quad CPU Q9400 @ 2.66GHz 2.66 GHz

Installed memory (RAM): 4.00 GB

System type: **64-bit Operating System**

Pen and Touch: No Pen or Touch Input is available for this Display

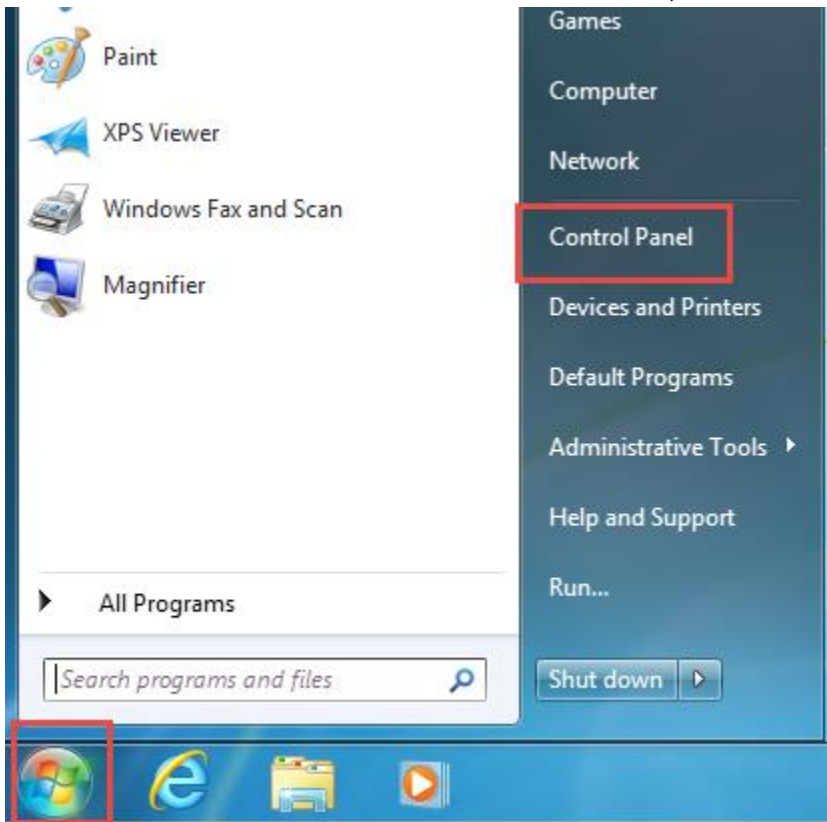
5. Click the Download link in the right hand column for either "ScrewDrivers Client v4.8.2.13 x32 - DVC ONLY.msi" or "ScrewDrivers Client v4.8.2.13 x64 - DVC ONLY.msi" depending on the version from the previous step.

File Name	Size	Date	View	Action
ScrewDrivers_Client_v4.8.2.13_x32_-_DVC_ONLY.msi	3.09MiB	June 12, 2015 01:44:56 PM CDT	View in Browser	Download
ScrewDrivers_Client_v4.8.2.13_x64_-_DVC_ONLY.msi	4.08MiB	June 12, 2015 01:44:56 PM CDT	View in Browser	Download

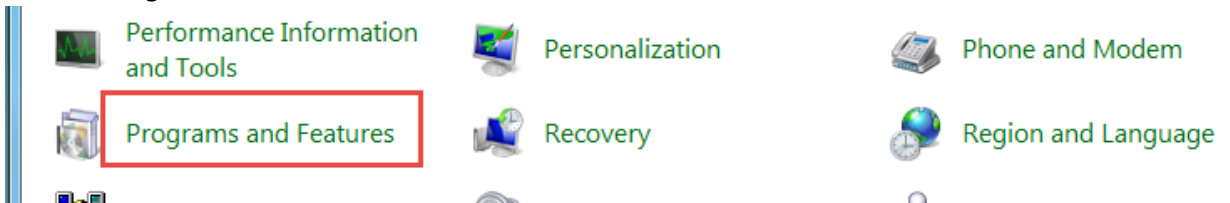
6. Save this file to the download directory.

Screwdriver Update Documentation

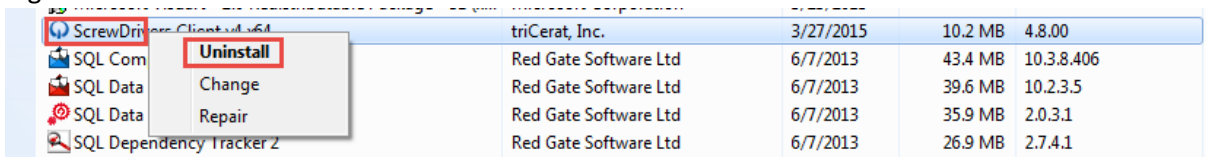
7. Uninstall the old ScrewDriver client software. Click Start, Control Panel.



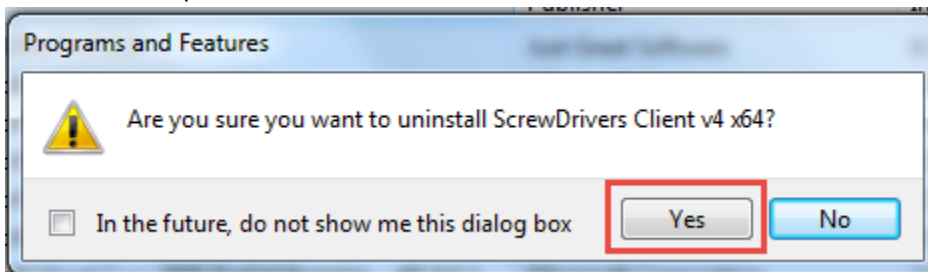
8. Click on Programs and Features.



9. Right click on ScrewDrivers Client v4 then click on Uninstall.

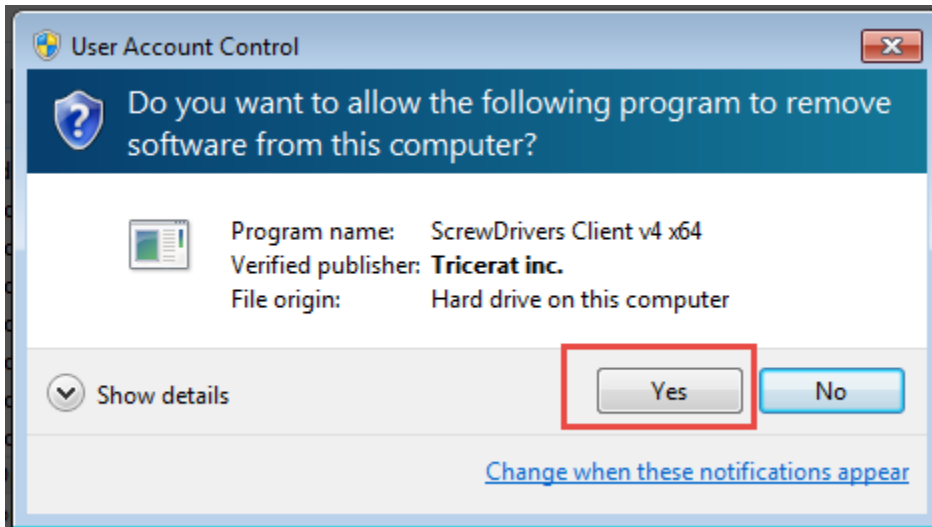


10. Click on Yes to proceed with the uninstall.



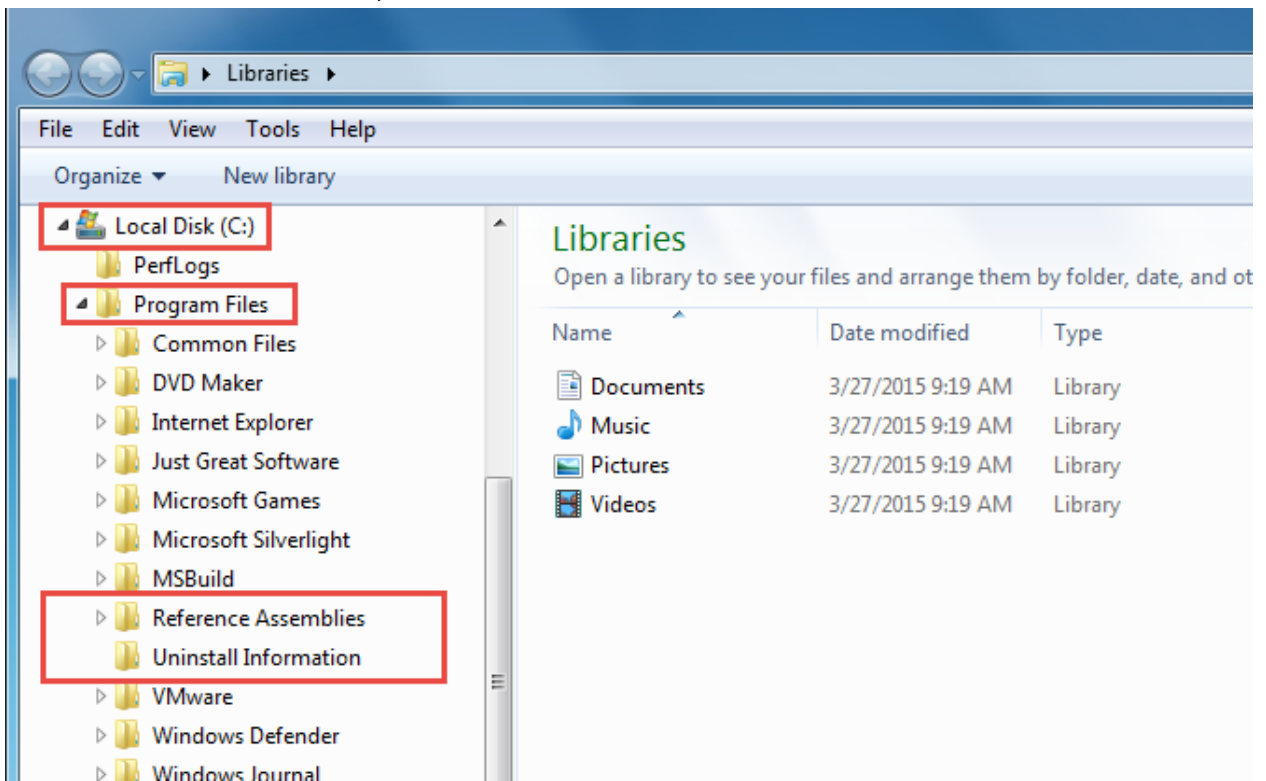
Screwdriver Update Documentation

11. Click Yes for the User Account Control window.



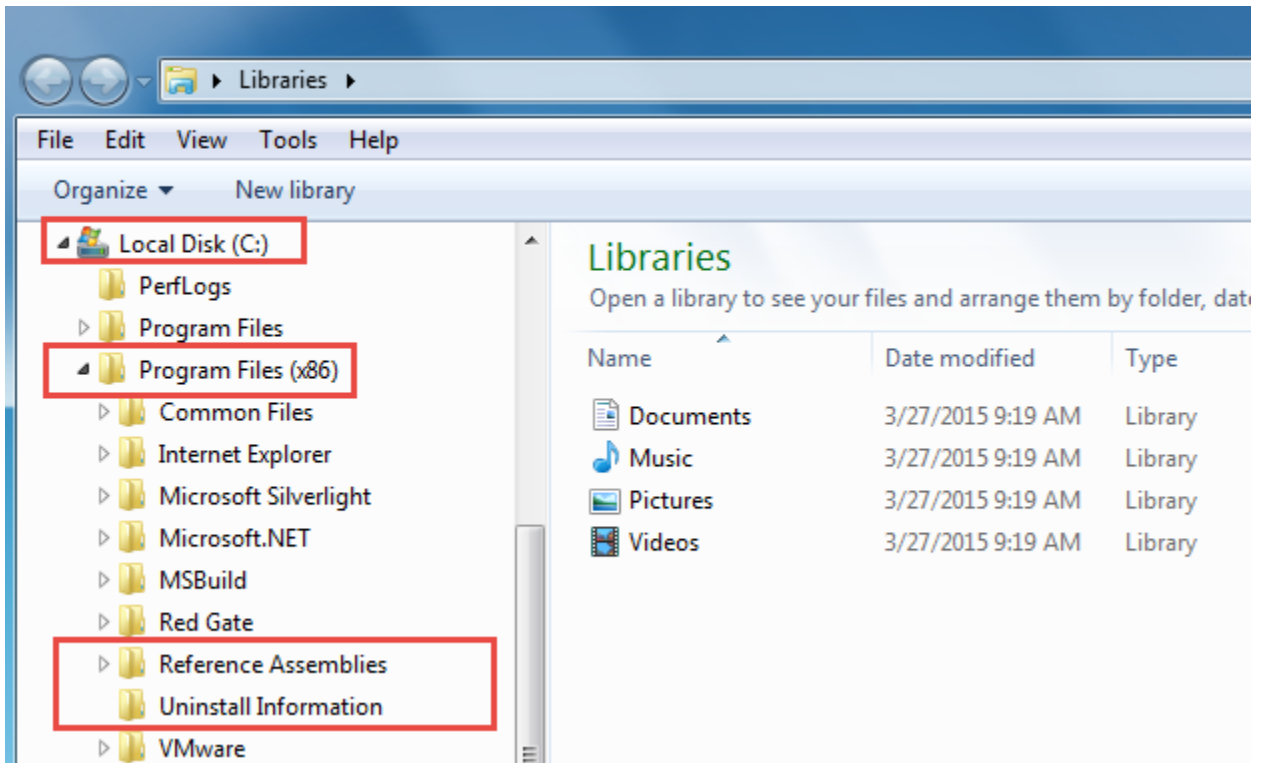
12. Once the uninstall has completed (this may take some time), close Control Panel.

13. Open Windows Explorer. Open the C drive, then open Program files. Make sure there isn't a folder called triCerat. If there is, remove the folder.

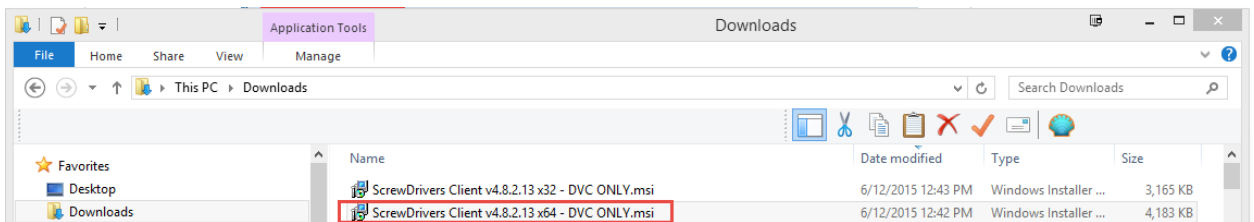


Screwdriver Update Documentation

14. Open Windows Explorer. Open the C drive, then open Program files (x86). Make sure there isn't a folder called triCerat. If there is, remove the folder.



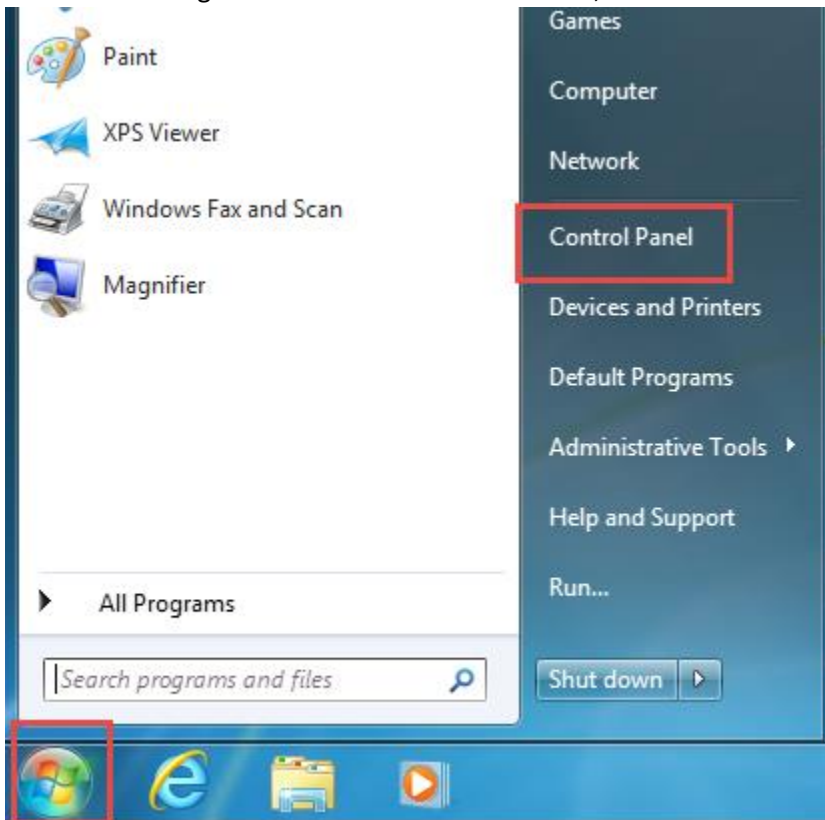
15. Update Screwdrivers to the new downloaded version. Open up Windows explorer, open the download folder and double click on the .msi file that was downloaded.



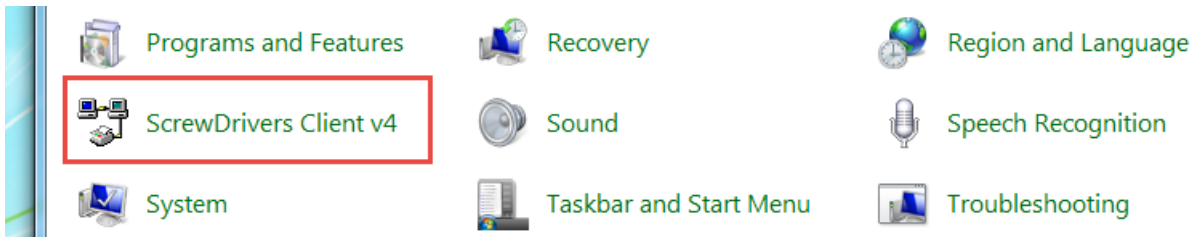
16. Click the Next, Next, Next, Install buttons.
17. Follow the installation instructions. Accept all default selections.
18. Close Windows Explorer.

Screwdriver Update Documentation

19. Check the settings for ScrewDrivers v4. Click Start, Control Panel.

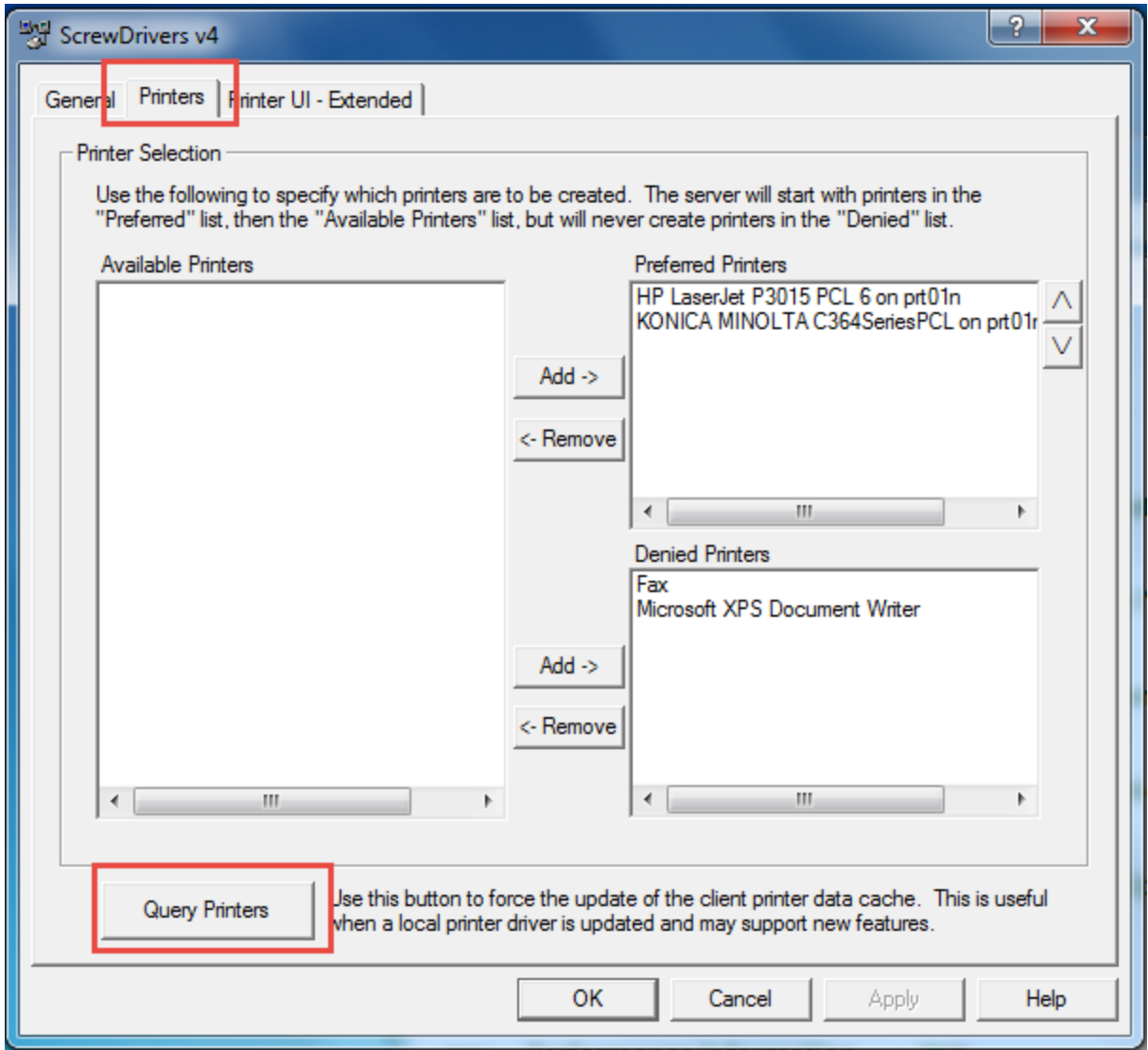


20. Click on ScrewDrivers Client v4.



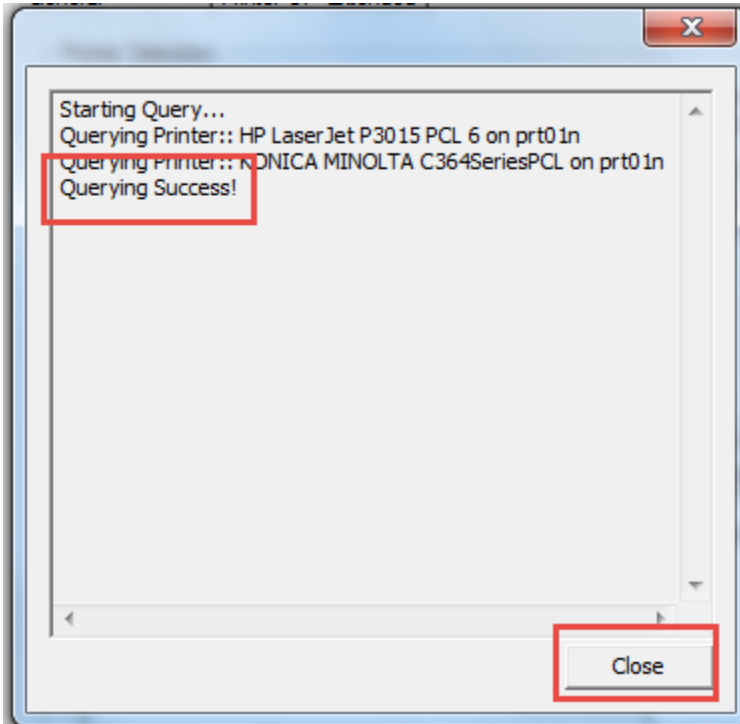
Screwdriver Update Documentation

21. Click the Printers tab. Make sure your printers are in the Preferred Printers box and all others are in the Denied Printers box. Click the Query Printers button.

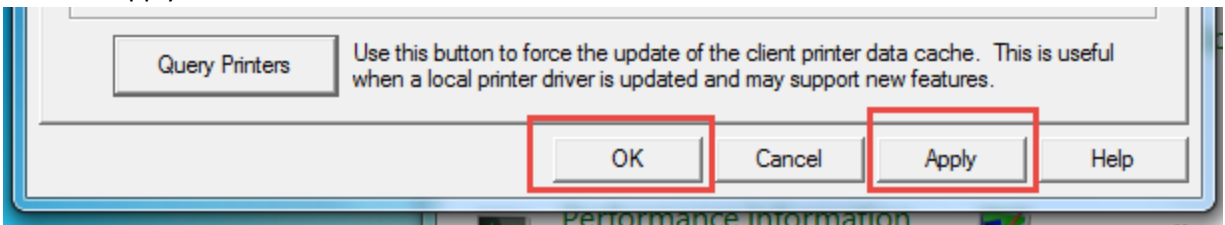


Screwdriver Update Documentation

22. Once you get the Query Success! Message, click the Close button.



23. Click the Apply button then click the OK button.



24. Close the Control Panel window.

25. Your printers should now be ready to use in RDS.